

Creating a myTraining Learner Account

Welcome to UF Health Shands! Students are required to access the myTraining online application to complete required training modules prior to being provisioned an EPIC account. If you were previously employed by UF Health Shands or the University of Florida or you were a UF student, please disregard this guide and contact myTraining support directly at myTraining@health.ufl.edu for further information on how to access your account. Please include your full name, 8-digit UFID#, your best contact phone number and email address. A member of the myTraining support team will respond to you within 3 business days with further instructions.

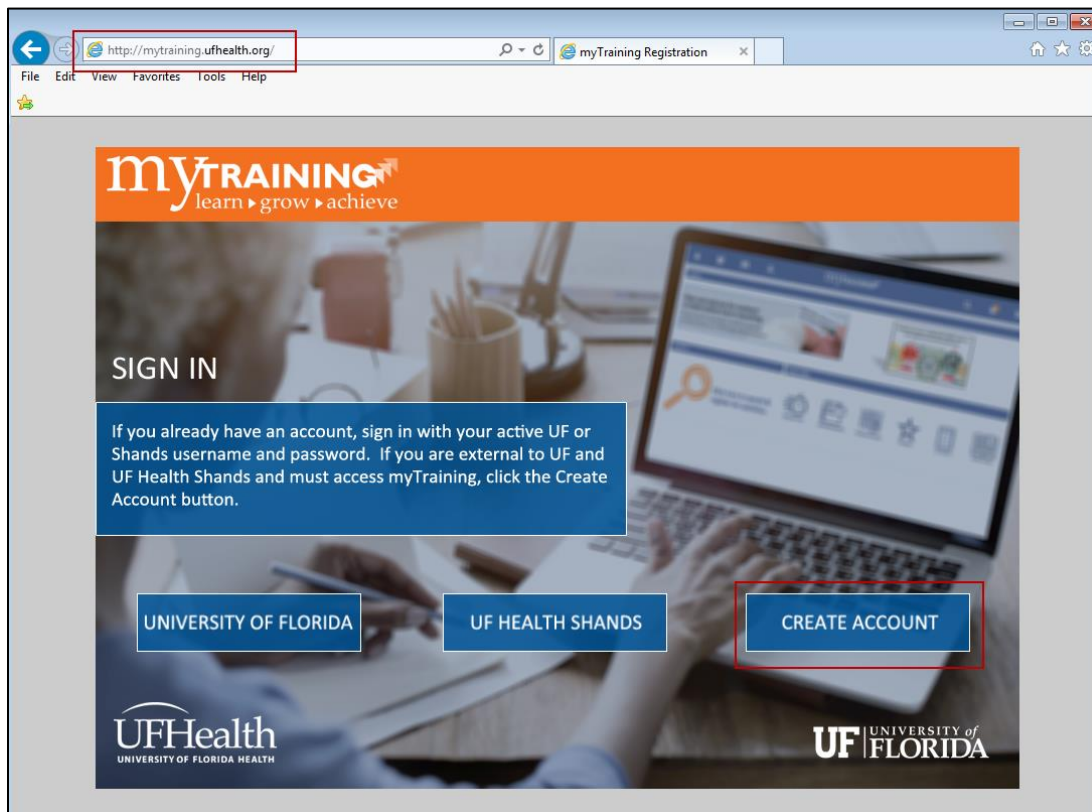
If you have never been associated with UF Health Shands or UF previously you will need to create GatorLink credentials so that you will be able to log into the myTraining application. Please follow the steps listed in this guide to create your GatorLink credentials.

What You Will Need

- Computer with Internet connection
- Personal email account

How to Create Your myTraining Learner Account

Step 1: Navigate to the myTraining website at [myTraining.ufhealth.org](http://mytraining.ufhealth.org) and click the **Other** button.



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Step 2: Select **UF Health Shands** training.



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Welcome to the myTraining Quick Registration Portal

myTraining is a shared training management system between the University of Florida and UF Health Shands. This "one stop" portal will enable learners to complete online trainings that are open to the public or available for purchase.

Quick Registration grants you a new or reactivated GatorLink account to access myTraining for external training participants such as volunteers, visiting physicians, students, or contract employees who are not employed by either UF or UF Health Shands.

If you already have a username and password for UF or UF Health Shands, please visit [myTraining](#) to sign in.

Accounts previously created through this portal can be reactivated by [clicking here](#). All other inactive accounts must be recreated by contacting the UF Help Desk at 352.392.4357.

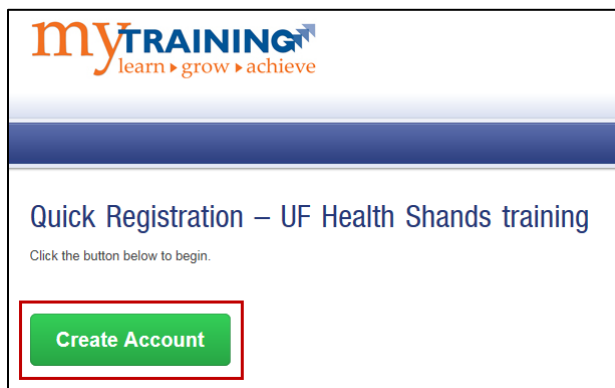
Create a New Account: To start the process, please select the appropriate category of myTraining access.

UNIVERSITY OF FLORIDA **UF HEALTH SHANDS** SHANDS CONTINUING EDUCATION

Need help creating an account?
UF Help Desk: 352.392.4357 or helpdesk@ufl.edu
UF Health Shands / All Others: 352.265.0526

UFHealth UNIVERSITY OF FLORIDA HEALTH UF UNIVERSITY of FLORIDA

Step 3: Click the **Create Account** button.



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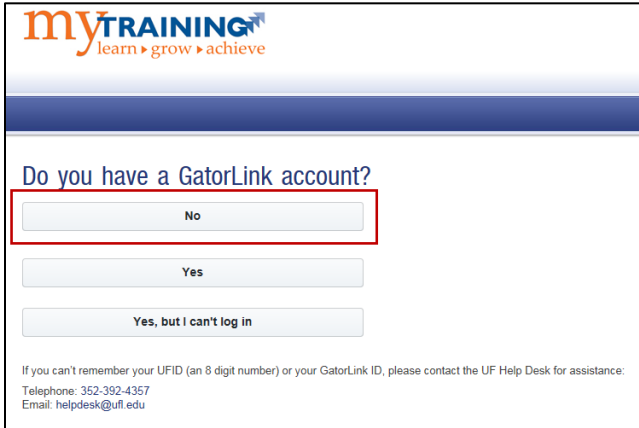
Quick Registration – UF Health Shands training

Click the button below to begin.

Create Account

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Step 4: Select No.



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Do you have a GatorLink account?

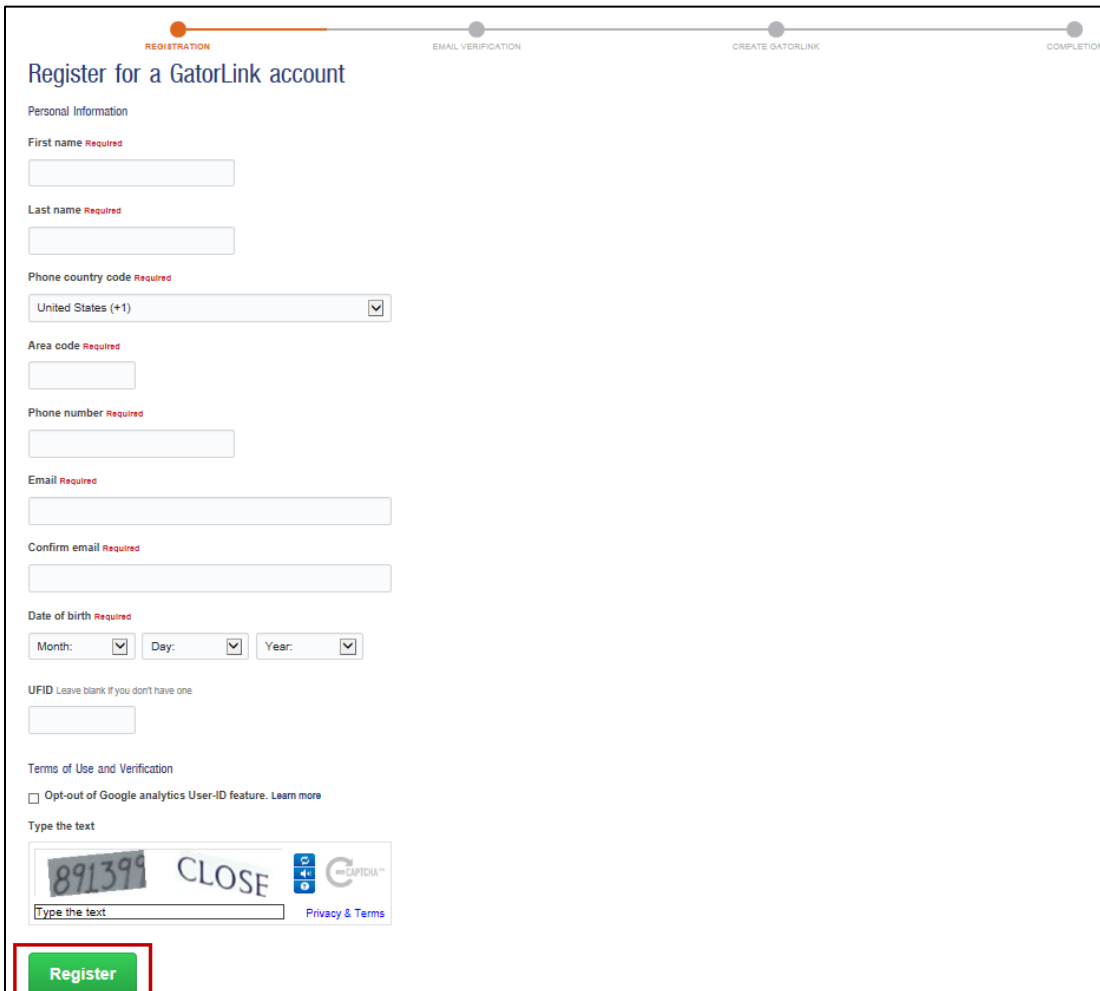
No

Yes

Yes, but I can't log in

If you can't remember your UFID (an 8 digit number) or your GatorLink ID, please contact the UF Help Desk for assistance:
Telephone: 352-392-4357
Email: helpdesk@ufl.edu

Step 5: Enter all required fields in the account creation form (marked with a red "required") and select the Register button.



REGISTRATION EMAIL VERIFICATION CREATE GATORLINK COMPLETION

Register for a GatorLink account

Personal Information

First name **Required**

Last name **Required**

Phone country code **Required**
United States (+1)

Area code **Required**

Phone number **Required**

Email **Required**

Confirm email **Required**

Date of birth **Required**
Month: Day: Year:

UFID Leave blank if you don't have one

Terms of Use and Verification
 Opt-out of Google analytics User-ID feature. [Learn more](#)

Type the text

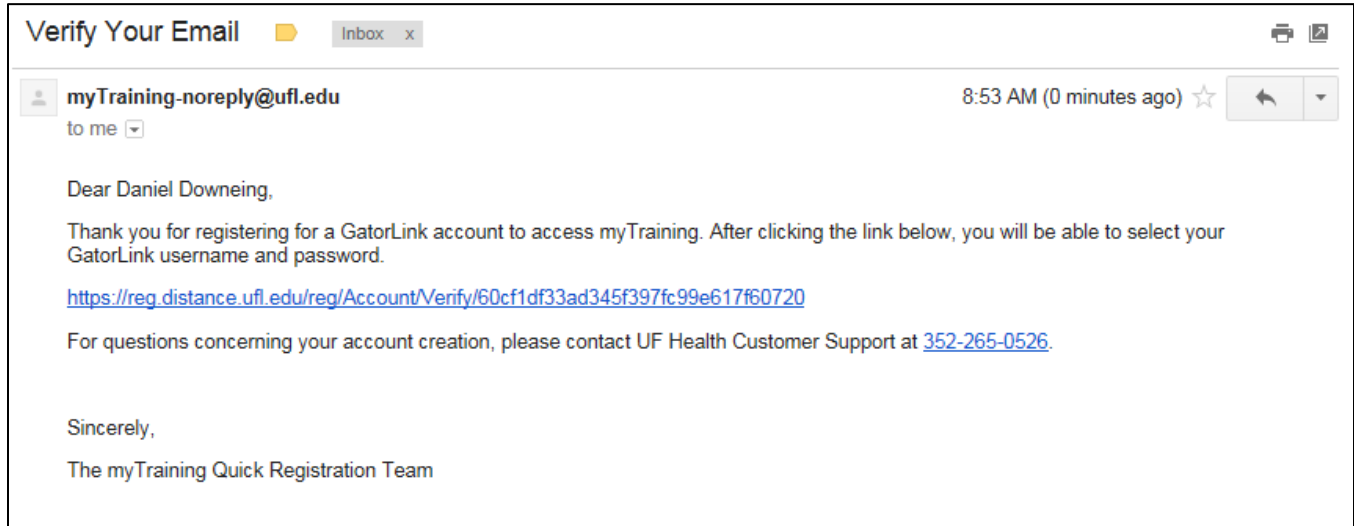
891399 CLOSE CAPTCHA

Type the text Privacy & Terms

Register

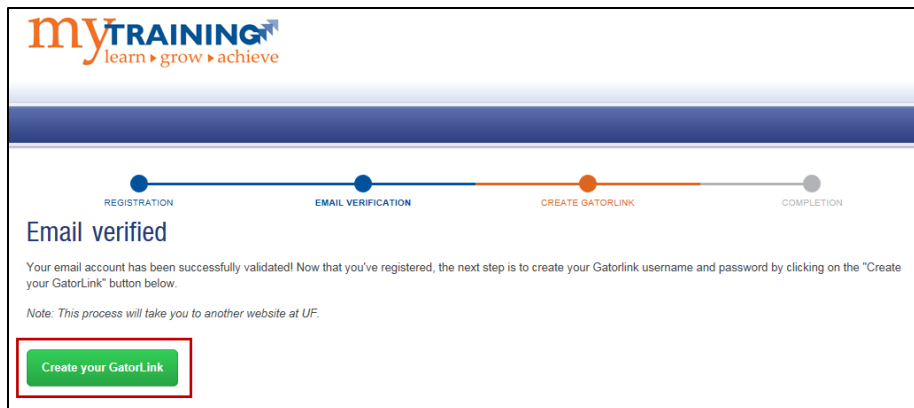
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Step 6: An email verification is sent to the email address entered in the form. If you did not receive it, please check your junk mail folder.



Step 7: As the verification email instructs, click on the provided hyperlink. If you receive any errors when you click on the hyperlinked URL (shown in the example above), please contact the myTraining support team at myTraining@health.ufl.edu. The hyperlinked URL will prompt you to create a GatorLink username and password.

- Click the **Create your GatorLink** button.



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Step 8: Create a GatorLink Username.

- Select the radio button next to the **GatorLink Username** option that you prefer, then select the **Next** button.

Create GatorLink Username

UFID: 00625545
Name: Downeing, Daniel

Choose GatorLink Username

Your GatorLink username is part of your UF Business E-mail which is displayed in the UF Phonebook and other public records.

The following GatorLink usernames are available for you to choose:

daniel.downein	<input type="radio"/>	<input checked="" type="radio"/> ddowneing
d.downeing	<input type="radio"/>	<input type="radio"/> danieldowneing
da.downeing	<input type="radio"/>	<input type="radio"/> downein.daniel
downeingd	<input type="radio"/>	<input type="radio"/> downeing.d
downeingdaniel	<input type="radio"/>	<input type="radio"/> downeing.da

NEXT →

Step 9: Verify Your New GatorLink Username.

- Select the radio button next to **Voice** or **Text** and click the **Next** button to have the **Verification Code** sent to your preferred phone number.

Contact Method

A verification code will be sent to you via your selected contact method. You must have phone and email contacts on file with the university, to protect your identity before setting your new password. Please select one of the contact methods below:

Please note that voice calls are only available for US and Canadian numbers at this time.

Work Phone: Ends with 5534	<input type="radio"/> Voice
	<input checked="" type="radio"/> Text
Business Email: ddowney@mail.usf.edu	<input type="radio"/> Email

You will be notified at the following email addresses regarding activities affecting your account.

Business Email: ddowney@mail.usf.edu

Personal Email:

[NEXT →](#)

Step 10: Enter Your Verification Code.

- Type in the **Verification Code** that you received and click the **Next** button.

Verification Code

Please enter the verification code you received either through text (SMS) or voice call.

[←BACK](#) [NEXT →](#)

Step 11: Read the Acceptable Use Policy.

- Scroll to the bottom of the page and click the **Accept & Continue** button.

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Step 12: Create Your GatorLink Password.

- Follow the password creation guidelines and select the **Next** button.

Create Password

Your GatorLink password is valid for **365 days** or until you are prompted to change it. Contact the UF Computing Help Desk at 352-392-HELP (4357) or helpdesk@ufl.edu for assistance. Your GatorLink password must meet the following requirements.

1. It cannot be the same value as your GatorLink username.
2. It must NOT contain a word that is found in an English-language dictionary.
3. It must be at least 8 characters long (instead of a password, you may use an 18- to 48-character "pass phrase." If so, fewer restrictions apply).
4. If it is less than 18 characters long, it must contain at least one character from three of the following four elements:
 1. Numbers
 2. Lowercase letters
 3. Uppercase letters
 4. Punctuation or special characters.

New Password

Password is required.

Confirm New Password

NEXT →

Step 13: Log into myTraining with Your New GatorLink Username and Password.

- Select the box labeled **CLICK HERE TO COMPLETE YOUR ENROLLMENT.**

GatorLink Created

Congratulations!

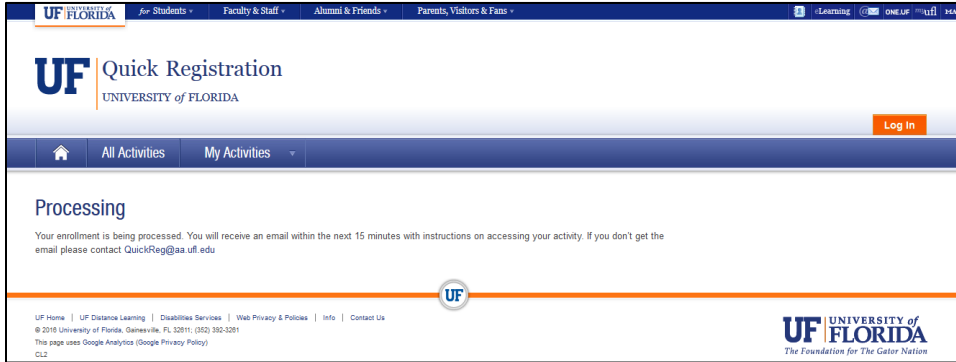
Your new GatorLink ID and Password will be ready within 5 minutes. For assistance with your GatorLink account contact the UF Help Desk at 352-392-4357.

CLICK HERE TO COMPLETE YOUR ENROLLMENT

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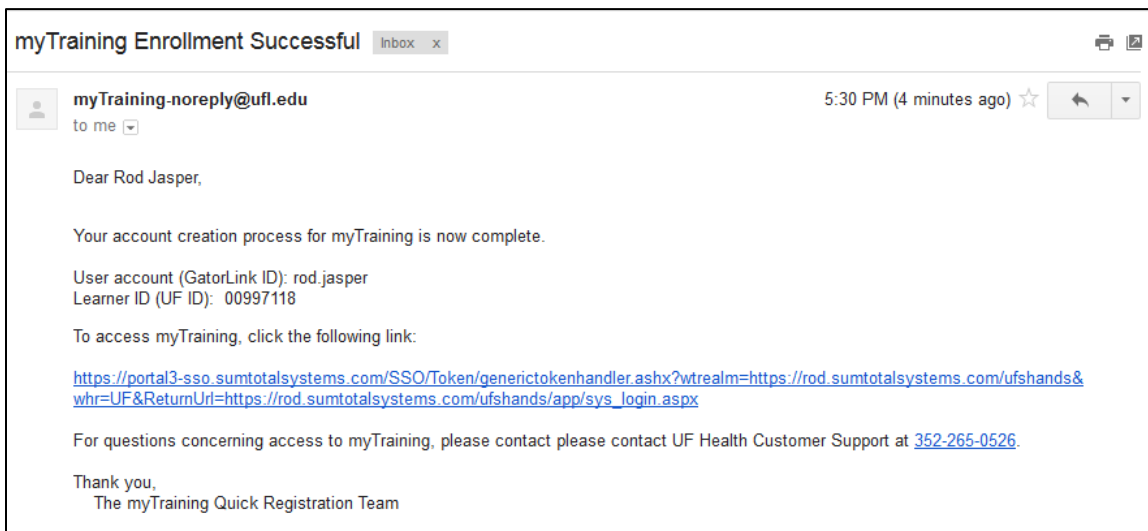
Step 14: Your Enrollment is Being Processed.

- You should receive an email within 15 minutes, which includes instructions for accessing the myTraining application.



Step 15: Please note that the GatorLink username and password created during this process are **required** to log into the myTraining system. **It is important to remember your new GatorLink username and password!**

Once the account creation process for myTraining is complete, you will receive another email notification that the myTraining account has been successfully created. **Note: Attempting to log into myTraining prior to receiving this email may result in a login error message.** It is recommended that you wait until the “myTraining Enrollment Successful” email is received before attempting to access the myTraining system. Clicking on the hyperlink in the email will direct users to log into myTraining.



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IMPORTANT: Users only need to go through this self-service account creation process **ONCE**. In order to continually access the myTraining system, users will go to mytraining.ufhealth.org, select the **University of Florida** option, and log in with the previously created GatorLink username and password.



For additional assistance with this process, please call the **UF Health Technical Support Center** at **(352) 265-0526** or email the myTraining support team directly at myTraining@health.ufl.edu.