

Pediatric Oncology Support Resources at UF Health/Shands

CLINICAL SOCIAL WORK (CSW)

- Comprehensive Psychosocial Assessment
- Pediatric Transplant & Caregiver Evaluation
- Care Coordination & Psychoeducation
- Advance Directives & Mandatory Reporting
- Overcoming Psychosocial Barriers to Treatment
- Crisis Intervention/Emotional Support
- Child/Family Coping & Resilience Support
- Hospice & Palliative Care Referrals
- Basic Needs Assessment (food, lodging, etc)
- Child Safety Assessments/DCF Coordination
- Family Medical Leave Act Coordination
- Patient/Family Support Program Referral
- Financial Assistance Foundation Referral
- Medically Necessary Lodging (RMH, Gables)
- Medicaid Transportation Coordination
- Clarification of Legal Authority to Consent
- Baker Act/Marchman Act Coordination
- Overcoming Psychosocial Barriers to Discharge

Services Covered	Name	Schedule	How to Consult/Request
Pediatric Leukemia Pediatric Hematology	Francesca Ferretti	Monday to Friday 8am – 4:30pm	○ (O) 352-594-9683
<i>Also provides Inpatient Coverage Only for Pediatric Infectious Disease</i>			
Pediatric Neuro-Oncology Pediatric Bone Marrow Transplant	Jennifer St. Clair	Monday to Friday 8am – 4:30pm	○ (O) 352-594-3682
Pediatric Solid Tumor	Lola Lin	Mon, Tues, Wed, Friday 8am – 4:30pm	○ (O) 352-265-0918
<i>Also provides Inpatient Coverage Only for Pediatric Rheumatology/Immunology, Pediatric Genetics & Pediatric Renal/Nephrology</i>			

CERTIFIED CHILD LIFE SPECIALIST (CCLS)

- Pediatric Diagnosis Education
- Normalization through Medical Play
- Distraction for Procedural Assistance
- Distraction for Child/Family Comfort
- Pill Swallowing Assessment & Training
- Behavioral Intervention Plans
- Boggy Creek/Camp Referrals
- Make a Wish Referral/Coordination
- Monkey in My Chair Referrals
- Inpatient Birthday Cake
- Butterfly Rainforest Tickets & Chemo Ducks
- End of Treatment Recognition
- Footprints Volunteer Supervision (Inpatient)
- Inpatient 4200 playroom

Coverage Area	Name	Schedule	How to Consult/Request
Inpatient Unit (4200)	Bethany Fisackerly	Monday to Friday 8:00am – 4:30pm	○ (O) 352-594-8206 ○ BFis0001@shands.ufl.edu
Outpatient Clinics (4100)	Michele Austin	Monday to Friday 8:00am – 4:30pm	○ (O) 352-594-9685 ○ MAus0001@shands.ufl.edu
Playroom (4200)	Footprints Volunteers	Monday to Saturday: 10:30am – 6:30pm (Shifts/Coverage may vary)	○ Contact CCLS

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Provider/Department	Service Description	How to Consult/Request
Arts in Medicine	<ul style="list-style-type: none"> • Artists in Residence & Volunteers • Visual, performing, & literary arts at bedside. 	<ul style="list-style-type: none"> ○ Via Bedside Nurse
Case Management <i>(Inpatient Only)</i>	<ul style="list-style-type: none"> • Arrange hospital to hospital transfer • Referral for home health & home medical supplies • Referral to pediatric skilled nursing & inpatient rehab • Insurance authorization as needed for discharge 	<ul style="list-style-type: none"> ○ Via Primary Medical Team
Clinical Psychology <i>(Consultation & Liaison Service)</i>	<ul style="list-style-type: none"> • Assessment of psychological (emotional/behavioral) functioning, coping & adjustment • Targeted interventions & treatment plan development • Outpatient therapy services 	<ul style="list-style-type: none"> ○ Via Primary Medical Team
Customer Service <i>(AKA Patient Financial Services)</i>	<ul style="list-style-type: none"> • Billing Questions/Payment Plans • Charity Care Applications (Mary Ellen) 	<ul style="list-style-type: none"> ○ 352-265-7906
Dance/Movement Therapy	<ul style="list-style-type: none"> • Available for Patients & Families • Expressive movement & creative arts • Art & body-based coping strategies 	<ul style="list-style-type: none"> ○ Via Primary Medical Team
Hospital School	<ul style="list-style-type: none"> • Florida Public School; Teacher: Michelle Roberts • Team anticipates 14+ days admission/relocation 	<ul style="list-style-type: none"> ○ Via Clinical Social Work
Integrative Therapies	<ul style="list-style-type: none"> • Meditation/Relaxation Skill Building • Tai Chi, yoga, qigong, & massage Therapy 	<ul style="list-style-type: none"> ○ Via Primary Medical Team
Insurance Counseling	<ul style="list-style-type: none"> • Compare and contrast coverage amongst plans 	<ul style="list-style-type: none"> ○ 1st Floor Admissions Desk; 352-265-0236
Interpreter Services	<ul style="list-style-type: none"> • Spanish medical interpreters in person M-F, 8-4:30p • Phone translation available 24/7 for any language 	<ul style="list-style-type: none"> ○ 352-265-0123
Neuropsychology	<ul style="list-style-type: none"> • Assessment of neurocognitive functioning (<i>inpatient</i>) • Comprehensive neuropsych evaluations (<i>outpatient</i>) 	<ul style="list-style-type: none"> ○ Via Primary Medical Team
NThrive	<ul style="list-style-type: none"> • Social Security Disability Questions/Applications • Medicaid Questions/Applications 	<ul style="list-style-type: none"> ○ 352-265-2941
Palliative Care Service <i>(Peds = Inpatient Only)</i>	<ul style="list-style-type: none"> • Service runs concurrent with primary treatment • Clarify goals of care & support pt/family • Help pt/family understand illness & treatment • Refractory symptom management, end of life symptom management & discussions 	<ul style="list-style-type: none"> ○ Via Primary Medical Team
Pediatric Guest Services	<ul style="list-style-type: none"> • Bravery Beads • Hospital Amenities 	<ul style="list-style-type: none"> ○ (O) 352-594-5674
Pediatric Life Journey Bereavement Program	<ul style="list-style-type: none"> • Annual Day of Remembrance • Monthly Bereavement Mailings for 1 year • Memory Box & Hand Molds (<i>Inpatient Only</i>) • Butterfly Cart (<i>Inpatient Only</i>) • Pamphlet on talking about death with children 	<ul style="list-style-type: none"> ○ Bereavement Website ○ Via Clinical Social Work
Streetlight <i>(Inpatient Only)</i>	<ul style="list-style-type: none"> • Adolescents ages 13+ • Teen Lounge & Peer Support Program • DVD (PG-13+ ratings), electronics, laptop lending 	<ul style="list-style-type: none"> ○ Via Bedside Nurse