### CLINICAL SOCIAL WORK (CSW)

- Comprehensive Psychosocial Assessment
- Pediatric Transplant & Caregiver Evaluation
- Care Coordination & Psychoeducation
- Advance Directives & Mandatory Reporting
- Overcoming Psychosocial Barriers to Treatment
- Crisis Intervention/Emotional Support
- Child/Family Coping & Resilience Support
- Hospice & Palliative Care Referrals
- Basic Needs Assessment (food, lodging, etc)

- Child Safety Assessments/DCF Coordination
- Family Medical Leave Act Coordination
- Patient/Family Support Program Referral
- Financial Assistance Foundation Referral
- Medically Necessary Lodging (RMH, Gables)
- Medicaid Transportation Coordination
- Clarification of Legal Authority to Consent
- Baker Act/Marchman Act Coordination
- Overcoming Psychosocial Barriers to Discharge

### Services Covered

<table>
<thead>
<tr>
<th>Services Covered</th>
<th>Name</th>
<th>Schedule</th>
<th>How to Consult/Request</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pediatric Leukemia</td>
<td>Francesca Ferretti</td>
<td>Monday to Friday 8am – 4:30pm</td>
<td>(O) 352-594-9683</td>
</tr>
<tr>
<td>Pediatric Hematology</td>
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<tr>
<td><strong>Also provides Inpatient Coverage Only for Pediatric Infectious Disease</strong></td>
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<tr>
<td>Pediatric Neuro-Oncology</td>
<td>Jennifer St. Clair</td>
<td>Monday to Friday 8am – 4:30pm</td>
<td>(O) 352-594-3682</td>
</tr>
<tr>
<td>Pediatric Bone Marrow Transplant</td>
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<tr>
<td>Pediatric Solid Tumor</td>
<td>Lola Lin</td>
<td>Mon, Tues, Wed, Friday 8am – 4:30pm</td>
<td>(O) 352-265-0918</td>
</tr>
<tr>
<td><strong>Also provides Inpatient Coverage Only for Pediatric Rheumatology/Immunology, Pediatric Genetics &amp; Pediatric Renal/Nephrology</strong></td>
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</tbody>
</table>

### CERTIFIED CHILD LIFE SPECIALIST (CCLS)

- Pediatric Diagnosis Education
- Normalization through Medical Play
- Distraction for Procedural Assistance
- Distraction for Child/Family Comfort
- Pill Swallowing Assessment & Training
- Behavioral Intervention Plans
- Boggy Creek/Camp Referrals

- Make a Wish Referral/Coordination
- Monkey in My Chair Referrals
- Inpatient Birthday Cake
- Butterfly Rainforest Tickets & Chemo Ducks
- End of Treatment Recognition
- Footprints Volunteer Supervision (Inpatient)
- Inpatient 4200 playroom

### Coverage Area

<table>
<thead>
<tr>
<th>Coverage Area</th>
<th>Name</th>
<th>Schedule</th>
<th>How to Consult/Request</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inpatient Unit (4200)</td>
<td>Bethany Fisackerly</td>
<td>Monday to Friday 8:00am – 4:30pm</td>
<td>(O) 352-594-8206</td>
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<tr>
<td></td>
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<td><a href="mailto:BFis0001@shands.ufl.edu">BFis0001@shands.ufl.edu</a></td>
</tr>
<tr>
<td>Outpatient Clinics (4100)</td>
<td>Michele Austin</td>
<td>Monday to Friday 8:00am – 4:30pm</td>
<td>(O) 352-594-9685</td>
</tr>
<tr>
<td></td>
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<td><a href="mailto:MAus0001@shands.ufl.edu">MAus0001@shands.ufl.edu</a></td>
</tr>
<tr>
<td>Playroom (4200)</td>
<td>Footprints Volunteers</td>
<td>Monday to Saturday: 10:30am – 6:30pm (Shifts/Coverage may vary)</td>
<td>Contact CCLS</td>
</tr>
</tbody>
</table>
## Pediatric Oncology Support Resources at UF Health/Shands

<table>
<thead>
<tr>
<th>Provider/Department</th>
<th>Service Description</th>
<th>How to Consult/Request</th>
</tr>
</thead>
</table>
| **Arts in Medicine**      | • Artists in Residence & Volunteers  
• Visual, performing, & literary arts at bedside.                                   | o Via Bedside Nurse                             |
| **Case Management**       | (Inpatient Only)  
• Arrange hospital to hospital transfer  
• Referral for home health & home medical supplies  
• Referral to pediatric skilled nursing & inpatient rehab  
• Insurance authorization as needed for discharge | o Via Primary Medical Team                      |
| **Clinical Psychology**   | (Consultation & Liaison Service)  
• Assessment of psychological (emotional/behavioral) functioning, coping & adjustment  
• Targeted interventions & treatment plan development  
• Outpatient therapy services | o Via Primary Medical Team                      |
| **Customer Service**      | (AKA Patient Financial Services)  
• Billing Questions/Payment Plans  
• Charity Care Applications (Mary Ellen) | o 352-265-7906                                   |
| **Dance/Movement Therapy**| • Available for Patients & Families  
• Expressive movement & creative arts  
• Art & body-based coping strategies | o Via Primary Medical Team                      |
| **Hospital School**       | • Florida Public School; Teacher: Michelle Roberts  
• Team anticipates 14+ days admission/relocation | o Via Clinical Social Work                       |
| **Integrative Therapies** | • Meditation/Relaxation Skill Building  
• Tai Chi, yoga, qigong, & massage Therapy | o Via Primary Medical Team                      |
| **Insurance Counseling**  | • Compare and contrast coverage amongst plans | o 1st Floor Admissions Desk; 352-265-0236       |
| **Interpreter Services**  | • Spanish medical interpreters in person M-F, 8-4:30p  
• Phone translation available 24/7 for any language | o 352-265-0123                                   |
| **Neuropsychology**       | • Assessment of neurocognitive functioning *(inpatient)*  
• Comprehensive neuropsych evaluations *(outpatient)* | o Via Primary Medical Team                      |
| **NThrive**               | • Social Security Disability Questions/Applications  
• Medicaid Questions/Applications | o 352-265-2941                                   |
| **Palliative Care Service** | (Peds = Inpatient Only)  
• Service runs concurrent with primary treatment  
• Clarify goals of care & support pt/family  
• Help pt/family understand illness & treatment  
• Refractory symptom management, end of life symptom management & discussions | o Via Primary Medical Team                      |
| **Pediatric Guest Services**| • Bravery Beads  
• Hospital Amenities | o (O) 352-594-5674                               |
| **Pediatric Life Journey Bereavement Program**| • Annual Day of Remembrance  
• Monthly Bereavement Mailings for 1 year  
• Memory Box & Hand Molds *(Inpatient Only)*  
• Butterfly Cart *(Inpatient Only)*  
• Pamphlet on talking about death with children | o Bereavement Website  
o Via Clinical Social Work                       |
| **Streetlight**           | (Inpatient Only)  
• Adolescents ages 13+  
• Teen Lounge & Peer Support Program  
• DVD (PG-13+ ratings), electronics, laptop lending | o Via Bedside Nurse                             |